

Date: 21/02/2024

Reference: MC GOM 18307

Tender Notice

Mercy Corps is a non-religious, non-profit, and non-governmental international humanitarian organization.

Mercy Corps has been operational in DRC since August 2007, with a staff of around 400 people working across the country's east. Mercy Corps has a national office in Goma with sub-offices in Beni in North Kivu, Bunia and Mambasa in Ituri, Bukavu and Kavumu in South Kivu and Tshikapa in Kasai province. Mercy Corps also has a presence in DRC's capital, Kinshasa.

To enable communities to meet their own basic needs, Mercy Corps supports displaced and conflict-affected communities with market-driven assistance in multi-purpose cash transfers, emergency WASH support and livelihood assistance. Mercy Corps ensures local markets are more resilient and competitive and communities are better equipped to rebuild their lives and livelihoods.

Background:

The Strategic Assistance for Emergency Response in DRC (SAFER) is a consortium of five international NGOs, which brings together Mercy Corps, Norwegian Refugee Council, ACTED, Solidarités International, and Concern Worldwide to provide an effective rapid response mechanism in the DR Congo. SAFER provides responses to the local context, utilizing robust rapid assessments incorporating market analysis and protection risk assessments for every intervention. Mercy Corps designed the Providing Assistance to Communities in Eastern DRC Program (PACE) to complement SAFER's rapid response strategy and enhance recovery and resilience. PACE builds upon Mercy Corps' earlier USAID-funded food security and WASH programs. PACE integrates CASH transfers, food assistance, WASH activities, agriculture assistance and village savings and loan associations (VSLA) to meet food needs and foster resilience.

The key differences between SAFER and PACE include: SAFER provides emergency assistance over one month, while PACE couples emergency assistance with early recovery activities over a longer period. SAFER's interventions are triggered by alerts, often in response to IDP movements or other shocks. SAFER regularly serves newly displaced people in volatile and hard-to-reach areas, many of whom will return to their places of origin. PACE targets geographic locations that are relatively more stable, such as areas of return, where communities can engage in building resilience and livelihoods.

While SAFER's emergency response can include only one or multiple sectors as determined by rapid analyses, PACE prioritizes an integrated food security and WASH response. PACE implements complementary agriculture and VSLA activities to foster self-reliance.

Other minor differences between PACE and SAFER modalities may occur in this document as PACE is built upon earlier, large-scale Mercy Corps food security and WASH programs, while SAFER is a consortium approach with multiple partners and donors.

The main objective of SAFER & PACE is to assist 930,576 vulnerable people affected by recent conflict or shocks to be able to meet their basic needs, recover from crisis and increase their resilience.

Both SAFER and PACE respond to emerging needs driven by conflict and shocks and resulting population movements in North Kivu, South Kivu, Tanganyika, and Ituri, which host the majority of IDPs in DRC. Exact locations within provinces are selected based on rapidly changing needs and assessments. SAFER and PACE target intervention areas differently.

SAFER's rapid response mechanism responds to alerts confirmed by OCHA and the Crisis Analysis Team (CAT). The CAT provides SAFER partners and the broader humanitarian community with forward-looking trend analysis and strategic advice on contextual developments in strategic areas, facilitating increasingly agile, adaptive, integrated and impactful responses. The CAT collects, triangulates, synthesizes, analyzes and operationalizes data and information on the displacement of populations and the humanitarian needs they generate. PACE's targeting is triggered through multiple channels including alerts published by OCHA and MC's CAT; MRA assessments; community discussions, focus groups with local authorities and potential participants; and review of key statistics in health zones, such as epidemiological statistics. All are complemented by discussions with local leaders, communities, and other actors.

Purpose of bid:

The primary purpose of this final evaluation is to assess SAFER & PACE program results and objectives as illustrated in the program proposal, to provide opportunities for stakeholders including beneficiaries to give us feedback, and to identify lessons learned for future programs. Specifically, this final evaluation aims to:

1. Assess progress made towards the achievement of results, objectives, and indicators, and the appropriateness of the targeting strategy used in this context;
2. Produce evidence of SAFER & PACE results and highlight the positive and negative as well as anticipated and unanticipated changes and the impact they had on targeted participants, community members, and other stakeholders;
3. Assess the extent to which the early recovery strategy and activities implemented under the SAFER & PACE program have or have not contributed to change among participants;
4. Assess to what extent accountability to participants and stakeholders has contributed to adaptive management of the project;
5. Assess the extent to which the complementarity between SAFER and PACE has worked and provided expected results;

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6. Identify good practices, gaps, and lessons learned and make recommendations relevant to improving future early recovery programs in contexts defined by conflict and high population mobility.

If you are interested in submitting a bid, you will need to complete an Intent to Bid Form and submit it according to the guidelines below:

Interested firms can download the Intent to Bid Form on this [LINK](#) or through the tender platform on Mercy Corps official website: www.mercycorps.org/tenders.

Completed Intent to Bid Forms must be submitted to Mercy Corps by **March 6, 2024 at 17:00 (Goma, DRC Time)** by using one of the below method:

Email completed Intent to Bid Form to drctendersubmissions@mercycorps.org with the Tender Reference number in the email subject line.

After the closing date of this Tender Notice, the Request for Proposal will be sent to the suppliers who submitted an Intent to Bid Forms. The Request for Proposal will be sent according to the preference the interested firm have mentioned in the Intent to Bid Form.